



Fast Facts

Centre Volunteers in Medicine provides medical and dental care, case management and necessary medications at no cost to qualified uninsured residents of Centre County. Physicians, nurses, dentists, pharmacists, social workers and other licensed clinicians volunteer their time to provide care to our patients.

Who does CVIM serve? CVIM provides services to residents of Centre County who have no other access to health care and whose household income is at or below 200% of the federal poverty level.

Medical clinic services: CVIM is the “medical home” for our patients. We are like a family practice, providing primary care and chronic disease management services. While we provide physical exams and respond to acute illnesses such as the flu or sinus infections, most of our patients visit to treat and manage chronic illnesses. The most frequent conditions we see are:

- Diabetes
- High blood pressure
- High cholesterol
- Depression
- Anxiety
- Specialty and diagnostic referrals

Medication assistance: Managing a chronic illness or treating an acute condition often requires medications. CVIM is able to provide most medicines to our patients at no cost. We obtain medications for them by:

- Processing patient applications to “Indigent Drug Programs” offered by pharmaceutical companies
- Purchasing bulk quantities at discounted prices, thanks to the generosity of Mount Nittany Medical Center
- Paying for patient scripts at partner pharmacies when the medicine is one not usually available at CVIM

Dental clinic services: Dental care is hard to come by in Centre County, even if you have insurance. Currently, 1600 people are waiting for dental appointments at CVIM. Many of the patients in our dental clinic have not been able to obtain or afford dental care for years, and several visits are needed to regain good oral health. The services most provided at CVIM are:

- emergency evaluations for patients experiencing pain or swelling
- extractions
- restorative care
- basic dental hygiene cleanings

Case management

At CVIM, we understand that basic needs such as housing, heat and food are as important as your health. We offer case management services to anyone in the county to help them access other services and enroll in benefit programs.

CVIM Patient Care Statistics

Total Patient Care Visits:

	FY 2009	FY 2008	Increase
Patient Visits	9118	8251	+867

Per service area:

Medical Clinic

	FY 2009	FY 2008	Difference
Unique Patients	1102	1027	+75
Physician Visits	2424	2350	+74
Total Clinic Visits	2865	2866	-1
Patients new to CVIM	511	510	+1

- Average 464 patient visits to the medical clinic per month.
 - Approximately 202 of those are physician visits
- Twelve physicians volunteered their time to see patients in our clinic
- Many specialty providers provide free or discounted services to our patients.

Medication Assistance Program

	FY 2009	FY 2008	Difference
Medication Pick Ups	2703	2920	-217*

* Decrease in medication pick ups in FY 2009 is attributed to our decision to distribute medications to patients in 2 month supplies instead of monthly supplies between mid-November 2008 and mid-January 2009 to assure patients had necessary medications despite schedule disruptions due to holiday closures and CVIM moving to a new facility.

Dental Clinic

	FY 2009	FY 2008	Increase
Unique Patients	970	763	+207
Total Dental Visits	2567	1686	+881
Patients new to CVIM	561	485	+76

- Average 214 dental visits per month, both in our clinic and with referrals to dentists who work in their own offices
- Six dentists volunteer their time to see patients in our clinic, while many other dentists and specialty providers (such as oral surgeons) see our patients in their own offices for no or reduced fees.
- Most common services provided are extractions, restorative work, emergency evaluations and dental hygiene

Case Management

	FY 2009	FY 2008	Increase
Unique Patients	592	475	+117
Total CM Visits	983	779	+204
Patients new to CVIM	387	310	+77